

## Electricity Facts Label

### Penstar Power, LLC Residential Service

Post Paid 6 Month, Centerpoint Service Area (formerly Reliant Energy/HL&P)

August 3, 2012

|  |  |                      |                 |                 |       |
|--|--|----------------------|-----------------|-----------------|-------|
| <b>Electricity Price</b>   | <b>Average Monthly Use:</b>  | <b>500 kWh</b>       | <b>1000 kWh</b> | <b>2000 kWh</b> |       |
|  | <b>Average price per kilowatt-hour:</b>                                    | 16.9¢                | 15.5¢           | 14.7¢           |       |
|  | The following fees are included in the average price per kWh listed above: |                      |                 |                 |       |
|  |  | Base Charge          |                 | per Month       | 4.95  |
|  |  | Energy Charge        |                 | per kWh         | 10.6¢ |
|  |  | TDU Delivery Charges |                 | per Month       | 9.54  |
|  | TDU Delivery Charges   |                      | per kWh         | 0.0345110¢      |       |
| <p><i>The above pricing is an example assuming the average usage amounts (in kWh) shown. Your actual average price for electricity will vary according to your actual monthly usage. Some locations may be subject to a TDSP Underground and Cost Recovery Charge that is not included in the average price above. See your TDSP's tariff for a list of cities and authorized charges.</i></p> |  |                      |                 |                 |       |

|                                      |  |
|--------------------------------------|--|
| <b>Other Key Terms and Questions</b> | See Terms of Service statement for a full listing of fees, deposit policy and other terms. |
|--------------------------------------|--|

|                         |  |  |
|-------------------------|--|--|
| <b>Disclosure Chart</b> | Type of Product  | Indexed  |
|                         | Contract Term  | 6 Month Contract   |
|                         | Do I have a termination fee or any fees associated with terminating service? | \$150.00 Early Termination   |
|                         | Can my price change during contract period?                                  | Yes  |
|                         | If my price can change, how will it change, and by how much?                 | Your price will not change during the term of this plan except in the limited circumstances of changes made to reflect actual changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws that impose new or modified fees or costs that are beyond our control. |
|                         | What other fees may I be charged?  | Information on other charges and non-recurring fees is available in the pricing section of the Terms of Service.   |
|                         | Is this a pre-pay or pay in advance product?                                 | No   |
|                         | Does the REP purchase excess distributed renewable generation?               | No   |
|                         | Renewable Content  | 4%   |
|                         | The statewide average for renewable content is                               | 4.9%   |

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PUCT Certificate Number #10087

**Electricity Facts Label**  
**Penstar Power, LLC Residential Service**  
 Post Paid 6 Month, Oncor Service Area (formerly TXU)  
 August 3, 2012

|  |  |                      |                 |                 |  |
|--|--|----------------------|-----------------|-----------------|--|
| <b>Electricity Price</b>   | <b>Average Monthly Use:</b>  | <b>500 kWh</b>       | <b>1000 kWh</b> | <b>2000 kWh</b> |  |
|  | <b>Average price per kilowatt-hour:</b>                                    | 15.6¢                | 14.4¢           | 13.9¢           |  |
|  | The following fees are included in the average price per kWh listed above: |                      |                 |                 |  |
|  |  | Base Charge          | per Month       | 4.95            |  |
|  |  | Energy Charge        | per kWh         | 10.7¢           |  |
|  |  | TDU Delivery Charges | per Month       | 6.24            |  |
|  | TDU Delivery Charges   | per kWh              | 0.0262750¢      |                 |  |
| <p><i>The above pricing is an example assuming the average usage amounts (in kWh) shown. Your actual average price for electricity will vary according to your actual monthly usage. Some locations may be subject to a TDSP Underground and Cost Recovery Charge that is not included in the average price above. See your TDSP's tariff for a list of cities and authorized charges.</i></p> |  |                      |                 |                 |  |

**Other Key Terms and Questions**  
 See Terms of Service statement for a full listing of fees, deposit policy and other terms.

|                         |   |  |
|-------------------------|---|--|
| <b>Disclosure Chart</b> | Type of Product   | Indexed  |
|                         | Contract Term   | 6 Month Contract   |
|                         | Do I have a termination fee or any fee associated with terminating service? | \$150.00 Early Termination   |
|                         | Can my price change during contract period?                                 | Yes  |
|                         | If my price can change, how will it change, and by how much?                | Your price will not change during the term of this plan except in the limited circumstances of changes made to reflect actual changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws that impose new or modified fees or costs that are beyond our control. |
|                         | What other fees may I be charged?   | Information on other charges and non-recurring fees is available in the pricing section of the Terms of Service.   |
|                         | Is this a pre-pay or pay in advance product?                                | No   |
|                         | Does the REP purchase excess distributed renewable generation?              | No   |
|                         | Renewable Content   | 3.6%   |
|                         | The statewide average for renewable content is                              | 4.9%   |

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**Electricity Facts Label**  
**Penstar Power, LLC Residential Service**  
 Post Paid 6 Month, Central Power and Light (AEP)  
 August 3, 2012

|                          |   |                |                 |                 |
|--------------------------|---|----------------|-----------------|-----------------|
| <b>Electricity Price</b> | <b>Average Monthly Use:</b>   | <b>500 kWh</b> | <b>1000 kWh</b> | <b>2000 kWh</b> |
|                          | <b>Average price per kilowatt-hour:</b>   | 17.3¢          | 15.9¢           | 15.1¢           |
|                          | The following fees are included in the average price per kWh listed above:  |                |                 |                 |
|                          | Base Charge   |                | per Month       | 4.95            |
|                          | Energy Charge   |                | per kWh         | 10.7¢           |
|                          | TDU Delivery Charges  |                | per Month       | 9.63            |
|                          | TDU Delivery Charges  |                | per kWh         | 0.036945        |
|                          | <i>The above pricing is an example assuming the average usage amounts (in kWh) shown. Your actual average price for electricity will vary according to your actual monthly usage. Some locations may be subject to a TDSP Underground and Cost Recovery Charge that is not included in the average price above. See your TDSP's tariff for a list of cities and authorized charges.</i> |                |                 |                 |

**Other Key Terms and Questions**  
 See Terms of Service statement for a full listing of fees, deposit policy and other terms.

|                         |  |  |
|-------------------------|--|--|
| <b>Disclosure Chart</b> | Type of Product  | Indexed  |
|                         | Contract Term  | 6 Month Contract   |
|                         | Do I have a termination fee or any fees associated with terminating service? | \$150.00 Early Termination   |
|                         | Can my price change during contract period?                                  | Yes  |
|                         | If my price can change, how will it change, and by how much?                 | Your price will not change during the term of this plan except in the limited circumstances of changes made to reflect actual changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws that impose new or modified fees or costs that are beyond our control. |
|                         | What other fees may I be charged?  | Information on other charges and non-recurring fees is available in the pricing section of the Terms of Service.   |
|                         | Is this a pre-pay or pay in advance product?                                 | No   |
|                         | Does the REP purchase excess distributed renewable generation?               | No   |
|                         | Renewable Content  | 4%   |
|                         | The statewide average for renewable content is                               | 4.9%   |

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**Electricity Facts Label**

**Penstar Power, LLC Residential Service**  
 Post Paid 6 Month, West Texas Utilities (AEP North)  
 August 3, 2012

**Electricity Price**

| Average Monthly Use:             | 500 kWh | 1000 kWh | 2000 kWh |
|----------------------------------|---------|----------|----------|
| Average price per kilowatt-hour: | 17.0¢   | 15.4¢    | 14.7¢    |

The following fees are included in the average price per kWh listed above:

|                      |           |          |
|----------------------|-----------|----------|
| Base Charge          | per Month | 4.95     |
| Energy Charge        | per kWh   | 11.1¢    |
| TDU Delivery Charges | per Month | 10.95    |
| TDU Delivery Charges | per kWh   | 0.027591 |

*The above pricing is an example assuming the average usage amounts (in kWh) shown. Your actual average price for electricity will vary according to your actual monthly usage. Some locations may be subject to a TDSP Underground and Cost Recovery Charge that is not included in the average price above. See your TDSP's tariff for a list of cities and authorized charges.*

**Other Key Terms and Questions**

See Terms of Service statement for a full listing of fees, deposit policy and other terms.

**Disclosure Chart**

|  |  |
|--|--|
| Type of Product  | Indexed  |
| Contract Term  | 6 Month Contract   |
| Do I have a termination fee or any fees associated with terminating service? | \$150.00 Early Termination   |
| Can my price change during contract period?                                  | Yes  |
| If my price can change, how will it change, and by how much?                 | Your price will not change during the term of this plan except in the limited circumstances of changes made to reflect actual changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws that impose new or modified fees or costs that are beyond our control. |
| What other fees may I be charged?  | Information on other charges and non-recurring fees is available in the pricing section of the Terms of Service.   |
| Is this a pre-pay or pay in advance product?                                 | No   |
| Does the REP purchase excess distributed renewable generation?               | No   |
| Renewable Content  | 4%   |
| The statewide average for renewable content is                               | 4.9%   |

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**Electricity Facts Label**

**Penstar Power, LLC Residential Service**  
 Post Paid 6 Month, Texas New Mexico Power (TNMP)  
 August 3, 2012

|  | Average Monthly Use:  | 500 kWh  | 1000 kWh  | 2000 kWh |
|--|---|--|-----------|----------|
|  | <b>Electricity Price</b>  | <b>Average price per kilowatt-hour:</b>  | 16.4¢     | 14.9¢    |
|  | The following fees are included in the average price per kWh listed above:  |  |           |          |
|  | Base Charge   |  | per Month | 4.95     |
|  | Energy Charge   |  | per kWh   | 10.6¢    |
|  | TDU Delivery Charges  |  | per Month | 9.74     |
|  | TDU Delivery Charges  |  | per kWh   | 0.028282 |
|  | <i>The above pricing is an example assuming the average usage amounts (in kWh) shown. Your actual average price for electricity will vary according to your actual monthly usage. Some locations may be subject to a TDSP Underground and Cost Recovery Charge that is not included in the average price above. See your TDSP's tariff for a list of cities and authorized charges.</i> |  |           |          |
| <b>Other Key Terms and Questions</b>   | See Terms of Service statement for a full listing of fees, deposit policy and other terms.  |  |           |          |
| <b>Disclosure Chart</b>  | Type of Product   | Indexed  |           |          |
|  | Contract Term   | 6 Month Contract   |           |          |
|  | Do I have a termination fee or any fees associated with terminating service?  | \$150.00 Early Termination   |           |          |
|  | Can my price change during contract period?   | Yes  |           |          |
|  | If my price can change, how will it change, and by how much?  | Your price will not change during the term of this plan except in the limited circumstances of changes made to reflect actual changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state, or local laws that impose new or modified fees or costs that are beyond our control. |           |          |
|  | What other fees may I be charged?   | Information on other charges and non-recurring fees is available in the pricing section of the Terms of Service.   |           |          |
|  | Is this a pre-pay or pay in advance product?  | No   |           |          |
|  | Does the REP purchase excess distributed renewable generation?  | No   |           |          |
|  | Renewable Content   | 4%   |           |          |
|  | The statewide average for renewable content is  | 4.9%   |           |          |
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